



MI-AIRS Statewide Conference & Annual Business Meeting

Join colleagues across Michigan to network and learn about important topics related to Information and Referral and those we serve!

October 11, 2017

9am-4pm

Comfort Inn & Conference Center

2424 S Mission St

Mt Pleasant, MI 48858

Follow signs for the Conference Center.

To register visit: www.mi-air.com

Cost: \$10 (Lunch included!)

Overnight guest rooms are available at a MI-AIRS group rate if reserved by Sept 26.

Please call 989-772-4000 for more information.

MI-AIRS is an affiliate of the Alliance of Information and Referral Systems (AIRS). We are committed to providing quality information and referral services to all of Michigan. For more information, visit us online at www.mi-air.com or like us on Facebook!

A certificate of attendance that can be used for AIRS recertification requirements will be provided.

Social Work CEU's pending for several sessions.

Keynote:

9:30am-10:15am

Speaker: Jane White, Executive Director, The Michigan Human Trafficking Taskforce*

Learn about collaborative efforts related to Human Trafficking and how your I&R/A program can support in your community. Jane White from the Michigan Human Trafficking Task Force will share information about Human Trafficking and the work of the Taskforce.

Break Out Sessions:

10:30am-12:00pm

Session A: Trauma and the Impact When Working with Individuals with Trauma*

Learn about trauma and the impact of compassion fatigue, vicarious trauma and secondary trauma on ourselves when working with individuals.

Session B: Immigration Law & Community Impact

Review key legislation and initiatives and their impact on refugees and immigrants and learn what one community has done to support affected populations to promote a welcoming community.

Session C: Veteran Related Resources

Understand an overview of the various programs available for veterans as well as how to better assist, support and refer veterans.

Lunch and MI-AIRS Annual Business Meeting

12:00pm-12:45pm

Break Out Sessions:

1:00pm-2:15pm

Session D: What are Metrics and Why Do I Care?*

Learn an overview of social program metrics, and how to use them effectively for program management and outcome funding.

Session E: Maintaining Neutrality and Serving Those in Need

How to use neutral language, find good and non-partisan information to stay politically neutral to stay focused on serving those in need through difficult issues.

Session F: I&R Partnerships in Health Care

Hear from I&R programs forming partnerships with health care entities; exploring the partnerships, implications to the workflow, success and lessons learned to support and better connect the community.

2:30pm-4:00pm

Session G: I&R/A's Role Supporting Vulnerable Populations*

Learn techniques for I&R/A programs to support vulnerable populations, identify predatory type programs, recognize risks and ways to increase your awareness.

Session H: Demonstrating the Value of I&R

Information and Referral is a critical and powerful service that can become overlooked. Learn methods to calculate and demonstrate the value of I&R.

Session I: AIRS Certification Exam

Examination begins at 2:15 and is available for CIRS, CIRS-A/D and CRS. Must be pre-registered. Visit www.airs.org for more information.